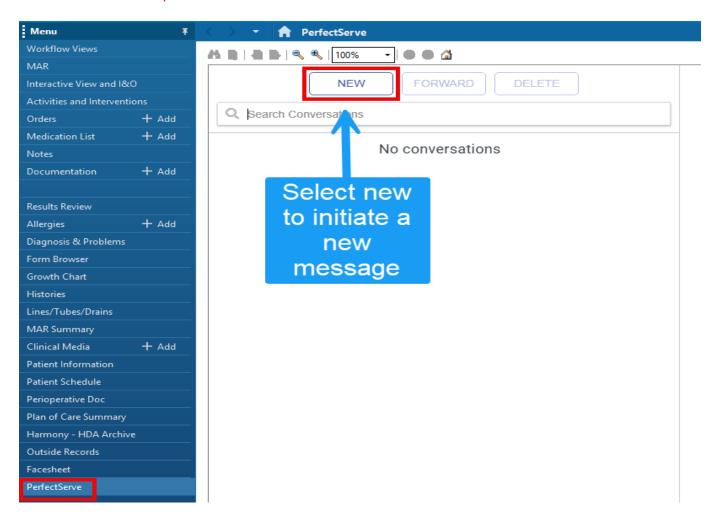


04/21/2025

PerfectServe Embedded Messaging

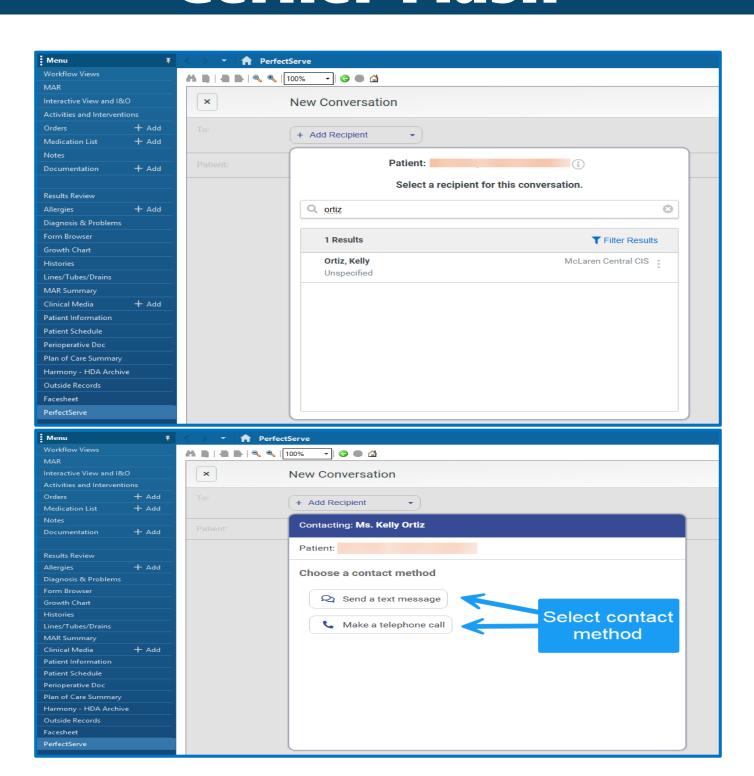
PerfectServe can now be accessed through the blue table of contents menu in Cerner. This applies to PerfectServe Care Team and PerfectServe Practitioner. Please note that the PerfectServe embedded messaging available through the table of contents in Cerner should be used in the same manner as the desktop application. Orders cannot be sent or received via PerfectServe. Clinicians must receive orders via a telephone or verbal conversation. PerfectServe messages are NOT a part of the patient's medical record.

The links on the desktop will still be accessible



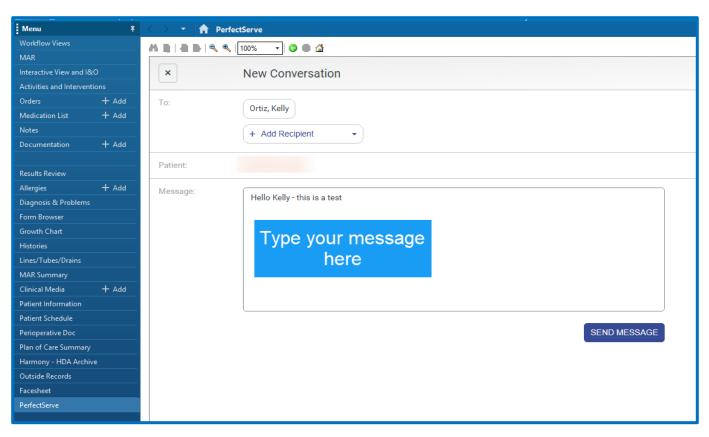


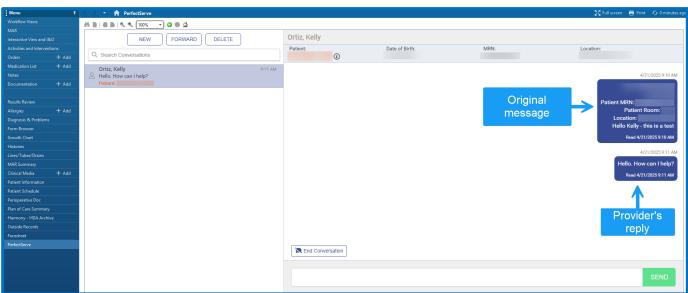






Cerner Flash







Two Common Messages

If you do not have access to PerfectServe, this message with appear

You are currently unable to access this function.

The message below will be received if the patient cannot be found. If this occurs, please use the desktop link outside of Cerner to send any messages.

PerfectServe is unable to load conversations as we do not have a record of this patient or the patient may be discharged. If you would like to send a message about this patient, please go to the PerfectServe Web Portal outside of your EMR.

